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Blackpool and The Fylde College.

**Crown Commercial
Services framework and
Voucher Select.**

Making life's essentials more
affordable with free meal
vouchers to eligible students





At Blackpool and The Fylde College we are very proud of the fact that we rank in the top 7% of further education colleges in England, but we're even prouder of the achievements of our students and our amazing team who help to make it happen.

Our academic standards are judged to be amongst the best in the sector and for the sixth year running we have been ranked in the top 3% of further education colleges in England.

As a student at B&FC, you will benefit from a wealth of industry experience via our industry specialist tutors, access to first-class industry-standard facilities and a strong support network that allows you to personalise your learning journey.

At a time of skills shortages in the UK we work closely with industry to co-create technical and professional education and training, which develops the skills, knowledge and attributes that employers need to drive their businesses forward and provides you with rich employment opportunities. There has never been a better time to progress your career with B&FC."



A world of opportunities.

What to expect when you purchase digital vouchers through Voucher Select:

- **Do more for less:** By partnering with us through the Crown Commercial Service framework, Blackpool and The Fylde College enjoy preferential rates, stretching their budget even further.
- **Eco-Friendly Approach:** As you'd expect from a digital-first business, our Voucher Select platform is a user-friendly, automated system, allowing users to manage multiple call-offs in one go.
- **More time for what matters:** Spending less time on voucher administration means the Blackpool & The Fylde College team has more time to tackle other essential tasks.

 **Boosting student attendance and retention!"**

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Delivering more of what really matters.

Blackpool and The Fylde College reached out to Pluxee UK to help deliver two different streams of voucher distribution:

1. During Summer, Christmas and some half terms, the college distributes vouchers to eligible 16 to 18-year-old students to cover meal costs whilst they are not studying on-site.
2. Adult students who study at some of B&FC outreach locations do not have access to canteen facilities. As such, the college relies on Pluxee UK to distribute vouchers to support their free meals offer. This means students are not disadvantaged and they can use the vouchers available to them to support their study.

Like many organisations, Blackpool and The Fylde College doesn't have the internal structure or support to manage the free meal scheme. By partnering with Pluxee UK, they've got a trusted supplier in their corner, empowering them to provide the financial support their students rely on.



“B&FC plays a crucial role in supporting students from a wide range of backgrounds across the Fylde coast. The ability to issue vouchers to eligible students means that they don't go hungry and engage better with teaching and learning.”

Leon McDonald, Student Support Funds Manager, B&FC



A trusted partnership.

Blackpool and The Fylde College began their partnership with us in 2020 during the Covid-19 lockdown.

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Before Voucher Select, there was the Voucher Shop.

For a year and a half, the college used our Voucher Shop solution, purchasing **15,836** vouchers totalling a massive **£496,400.00**.

This substantial amount of financial support goes directly to helping eligible students afford to eat well when studying, giving them the energy they need to thrive.

Out of the 15,836 vouchers ordered, 10,937 (68.55%) were redeemed to a value of £340,260.00.

At Pluxee UK, we only charge for redeemed vouchers!

Our fair and transparent billing policy put £156,140 of the allocated free meal budget back into Blackpool and The Fylde College's pot, allowing them to spend it on other initiatives.

The Voucher Shop Solution

Unlike our Voucher Select platform, ordering vouchers via the Voucher Shop was a manual process, requiring hands-on administration by the college and Pluxee UK.

- The college ordered vouchers in bulk, we sent them to their premises, and the college then sorted and distributed them to the end user.
- The college generated reports manually, obtained voucher codes, and used an internal merge system to distribute the vouchers and codes to each via email.

📖 Extremely user-friendly interface with helpful tools at each stage of the process. It's really easy to navigate & process orders.

Leon McDonald, Student Support Funds Manager, B&FC

It was time to make doing business more joyful. ✖

In July 2021, discussions turned towards a better way of doing business. The college experienced many changes, including within their team. It was time to explore how, together, we could harness the benefits of a more time-efficient and cost-effective solution: **Voucher Select**.

Since onboarding to Voucher Select, Blackpool and The Fylde College have issued a total of **9,747** vouchers to a value of **£182,671.00**.

To date, students have redeemed 6,896 (66%). That's £129,629.00 worth of food vouchers to improve their students' welfare.

📖 The team and I felt supported throughout the onboarding experience. We were provided with the information we required, and the wrap-around support was superb.”

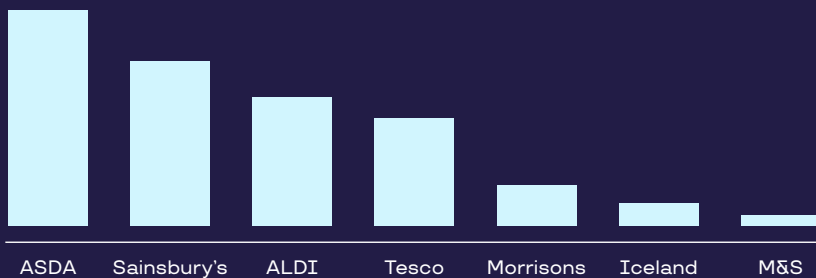
Leon McDonald, Student Support Funds Manager, B&FC



More of what's really needed.

With the reporting tools available via our Voucher Select platform, Blackpool and The Fylde College can track where their students spend their vouchers.

As we can see below, students are purchasing their meals from a range of their favourite and local supermarkets.





Voucher Select, fulfilled by Pluxee UK.

Delivering high levels of customer satisfaction!

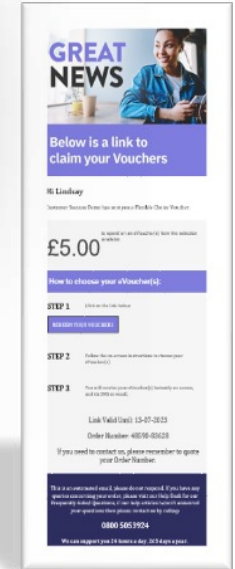
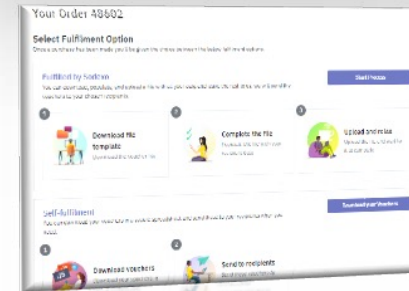
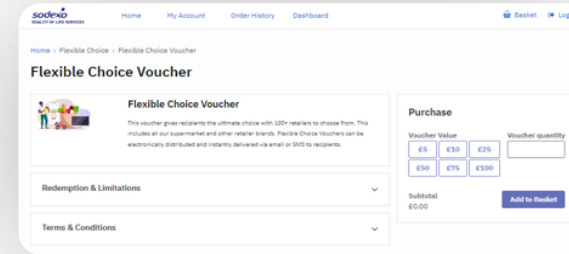
With our new Voucher Select platform (available exclusively through the CCS framework for public sector clients), Blackpool and The Fylde College enjoy the following features:

An Order Management Platform

Voucher Select enables the college to upload student data directly into the system without transferring it to a third party, so there's no risk of data manipulation or error.

A Simplistic Solution

With just five steps to follow, the college enjoys a faster and easier ordering experience, even when handling multiple call-offs.



“The fulfilled via Pluxee UK option means the admin for voucher distribution has decreased massively. It also reduces the element of human error in voucher distribution.”

Leon McDonald, Student Support Funds Manager, B&FC

“Since we have started using the new Pluxee UK platform, we can distribute vouchers quicker, which makes this better for our recipients.”

Leon McDonald, Student Support Funds Manager, B&FC



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✖ The Pluxee difference.

The service improvements
didn't end there...

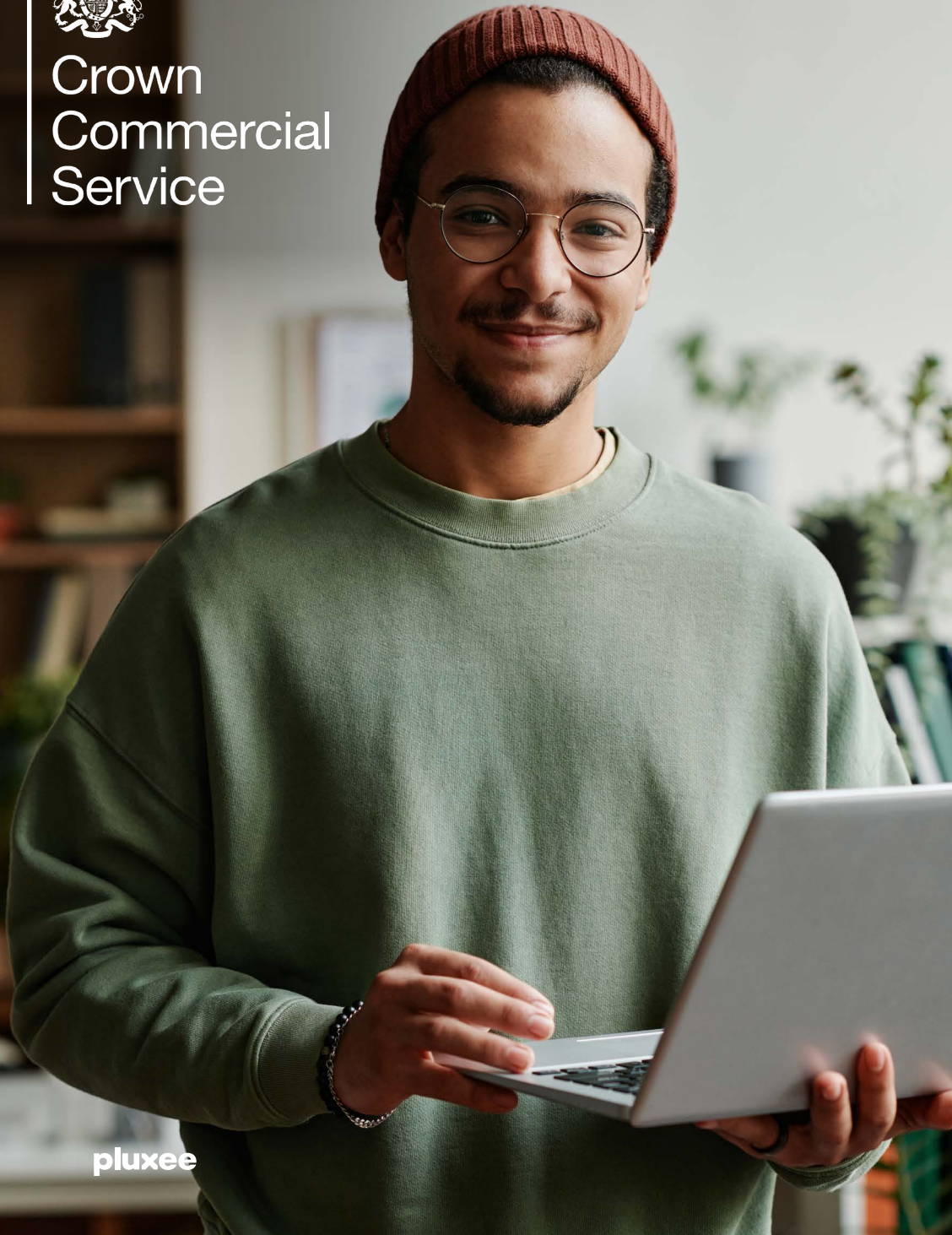
With Voucher Select at their fingertips, the college can also:

- Access their entire order history
- Cancel, resend or reissue vouchers
- Set up password protection on self-fulfilled orders
- View updated delivery and voucher redemption statuses...

All from within our secure and easy-to-use portal.



Crown
Commercial
Service



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X The Crown Commercial Services Framework.

From the press – June 2023

Pluxee UK, the leading expert in employee engagement, has been appointed as a supplier on the new Employee Benefits and Services framework, now making them the only supplier to cover all three critical frameworks by the prestigious Crown Commercial Service (CCS).

This achievement underscores Pluxee UK's unwavering commitment to delivering exceptional products and services, solidifying its reputation as a reliable partner for UK public sector organisations.

"We are thrilled to have secured a third framework position, cementing our ability to deliver comprehensive solutions to the public sector," said Graham James, Director at Pluxee UK. "With more than 15 years of experience, Pluxee UK takes great pride in supporting the public sector, which remains a top priority for us, and we are honoured to continue fulfilling this crucial mission."

The CCS brings together policy, advice and direct buying; providing commercial services to more than 17,000 customer organisations in the public sector, with services provided by more than 5,000 suppliers.



Open up a world of opportunities for everyone.

Pluxee is the global leading employee benefits and engagement partner that opens up a world of opportunities to help everyone enjoy more of what really matters to them. Through a full range of innovative and digital solutions deployed in 31 countries, Pluxee creates meaningful, engaging, and personalised experiences to contribute to the well-being of individuals at work and beyond.

In the UK, Pluxee offers award-winning employee benefits, rewards and recognition all designed to bring more value to people. Globally, Pluxee supports the purchasing power and promotes the well-being of more than 36 million consumers. Pluxee accompanies 500,000 clients to develop more meaningful relationships with their employees and improve their engagement. Pluxee simplifies the life of 1.7 million merchants every day. Strengthened by its historical ties with Sodexo, Pluxee with its 5,000 employees is committed to increase its influence as CSR leader by giving its clients, partners and consumers the means to make more sustainable choices every day.

Choose Pluxee.

www.pluxee.uk